

WITNESS STATEMENT (CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)		Form MG11T
Statement of :	Jonathan Caisley	
Age if under 18:	O'18	(if over 18 insert 'over 18') Occupation: Police Sergeant 1537
This statement (consisting of 10 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything which I know to be false, or do not believe to be true.		
Signature:	J Caisley	Date: 15/07/2020
Tick if witness is visually recorded	<input type="checkbox"/>	(supply witness details on rear)

I am the Sergeant on the Blyth Neighbourhood Policing Team in Blyth, Northumberland. My responsibilities to the community are to protect vulnerable people and to problem solve issues that affect the community's quality of life in a negative.

This statement details the issues reported to the Police caused by the SOUTH BEACH public house, located on FULMAR DRIVE, SOUTH NEWSHAM BLYTH. I will include information and intelligence submitted to the Police confidentially from community sources and also observations made by officers attending incidents or from speaking to members of the community.

The SOUTH BEACH pub is located within the housing estate known locally as SOUTH BEACH. The properties on the estate are mainly owner occupied or private rental. The SOUTH BEACH pub forms part of public area within the estate with car parking to both the south and north of the premises. There is a convenience store located next door to the pub and a private club and community centre beyond that. To the west of the pub is a large grass field. The location of the pub is surrounded on three sides by houses which are within approximately 100 metres of the pub, there is two entrances to the pub at either side of the property and a large beer garden.

Prior to 2018 there were few calls to the Police about the premises however since that time there has been an escalation in calls reporting incidents ongoing at the premises. What follows is a summary of the incidents, intelligence received and action taken in chronological order.

Signature	J.Caisley	Signature witnessed by	
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Northumbria Police Force wide incident number (FWIN) **1225 28/07/2018** refers to a report of concern for children. The caller reported that there was young children running around the bar with ages running between 10 years and 14 years. The time of the report was 22:15 hours and the caller was concerned that despite raising his concerns to staff, they had failed to take any action and appeared uninterested. The caller reported that the children were not at the pub as part of any function.

FWIN 1192 06/10/2018 refers to a report of a suspicious male at the bar in the South Beach pub. The caller reported that the male was dealing drugs to people inside the pub and they had seen him passing small bags of white powder to people. The caller stated that they had observed the drug dealing and they provided the name of the person they had seen dealing.

05/11/2018 – licensed premises visit. NPT visit to the pub at 21:10 hours following substantial disorder and violence against officers dealing with a number of reports of people firing fireworks at houses and members of the community. Officers also noted that customers of the bar were setting off fireworks at the Police and there was under 18's in the bar. Upon speaking to the designated premises supervisor Colin ROYAL they found him to be intoxicated and describe him as having no control over the pub. ROYAL offered to close the bar voluntarily.

FWIN 1154 22/12/2018 Refers to a report of assault inside the South Beach pub. The caller reporting that bar person had been injured after being head-butted in the face and also reporting that another male had discharged a fire extinguisher inside the bar. The assault was reported at 22:04 hours and the caller said between 4 and 5 males were part of the group causing issues. Police attended but the males had left the area. A crime report was submitted for assault occasioning actual bodily harm with the bar person as victim.

FWIN 1056 30/12/2018 Refers to a report of a male being assaulted at the South Beach. The victim has been outside the pub when he has been approached and assaulted in what the victim described as

Signature	X	Signature witnessed by	
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an unprovoked attack causing a black eye. The victim chose not to support a Police investigation and no other evidence was available to identify a suspect.

FWIN 1161 23/03/2019 Refers to a report of assault at the South Beach Pub. The caller states that he was punched by a male known to him whilst he was drinking inside the bar. Police investigated and interviewed a suspect. The incident had not been caught on the pub's CCTV system and none of the witnesses identified were prepared to provide the Police with a statement.

FWIN 430 31/03/2019 Refers to a report of drug dealing within the South Beach pub. The caller reporting that drugs were being dealt openly within the pub and that it was especially bad on Friday and Sunday nights. The caller reported that people were taking drugs in the toilets of the bar and that the management were aware but did not take any action. The caller told Police that he used to be a regular at the pub but no longer went because the drug taking had become so bad.

FWIN 1132 04/05/2019 Refers to a report of a fight ongoing at the South Beach Pub. Several persons were reported to be involved. Officers attended this priority incident and found that the fight had ended and one faction had left the pub. Officers spoke to the staff who were happy for the remaining persons who had been involved to stay in the premises. Nobody came forward to make a formal complaint to the officers.

FWIN 949 05/05/2019 Refers to a report by staff that a male was causing problems within the bar. The caller reports a male 'kicking off' within the bar and starting fights with other customers. Police attended and took crime details for damage to the pub as the male had ripped the hand dryers from the wall in the toilets. No member of staff would support Police action by providing a statement and officers were told that the offender was in some way related to the management, officers were also told that the damage could be made good with minimal effort or cost.

FWIN 803 07/06/2019 Refers to a report of fraudulent use of the card machine within the pub, the caller reports that a member of staff was using an old card machine to refund money into their own

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bank account. The caller named the offender and arrangements were made for a statement and CCTV download however nobody would provide a statement and the CCTV images were overwritten as they had not been downloaded in time. Because of this Police were unable to take any further action.

FWIN 1274 06/07/2019 Refers to a report of a fight ongoing within the bar involving 4 or 5 people. The caller reported that the manager had been assaulted during this fight and the caller believed that some of those fighting looked as though they were going to use glasses as weapons. Police attended and spoke to the manager Graham ELLIOTT who told them no assaults had taken place and it had just been a heated argument. All parties had left the pub prior to Police attendance.

FWIN 1378 19/07/2019 Refers to a report of a male having been assaulted at the South Beach pub. The victim had been kicked in the head and was bleeding from his ears. The report was made by the Ambulance service however a further call was made from staff at the pub reporting a group of males causing issues within the pub. The staff were concerned as members of the group were known to carry weapons. A short while later a further call was made by staff to report that some of the doors and windows were being smashed and that a number of cars had arrived at the pub and groups of people from the cars were now trying to gain access to the pub. The same caller then reported that the doors of the pub had been completely kicked in. Crime details were obtained and an investigation took place however there was no CCTV footage, no witnesses and no forensic evidence. This crime was closed as undetected.

FWIN 741 25/08/2019 Refers to threats from a male inside the South Beach Pub. The caller reports that a male had head butted her friend and threatened to stab people. The caller reports that the male is on drugs and is also drinking alcohol. The caller states that staff had told them that the male was already barred from the pub. The caller then updated the Police to say the male was stood outside preventing them from leaving the pub. Crime details were obtained however the victim would not support police action or assist with an investigation therefore the crime was finalised as undetected.

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11:30 hours 25/10/2019 – Meeting held between Police, Colin Royal and Rob Robson from Marstons brewery. Meeting held at the request of the Police following significant disorder on the previous years Bonfire night whereby youths who were throwing fireworks at members of the community and their houses and at Police attending the area were using the pub to evade capture by the Police. Youths were running inside the busy pub to hide themselves. As Police officers dealt with the numerous reports of firework related ASB some adults who had been drinking in the South beach spilled out into the car park and were throwing stones, glass and fireworks at the Police.

The meeting was to ensure that the pub had no events planned for Bonfire night and to ensure that suitable security was in place to prevent people being able to run in and out of the pub. The outcome of this meeting was that no events or live bands were planned by the South Beach Pub and Colin Royal agreed to provide extra security for the back door which leads out into the beer garden and the park area of South Beach estate. These measures appeared to help reduce complaints of disorder on Bonfire night.

FWIN 895 13/12/2019 Refers to a report of a male who was barred from the pub refusing to leave. The caller was the manager requesting Police assistance to remove the male. Police attended however the male had left the premises prior to their arrival.

FWIN 953 18/01/2020 refers to a call from management at the pub requesting Police assistance in removing a male from the premises who was barred. The caller went on to say that they had removed the same male from the bar 4 times the previous evening. The males had left prior to Police arrival and during a Neighbourhood Team call – back to the manager; it was reported that 2 males repeatedly entered the pub despite being on the pub watch list. The manager described the males as being high on Ketamine.

21:25 hours 31/01/20 – **Pub Check**, Officers from Blyth Neighbourhood Team conducted a walk-through of the premises following receiving intelligence about drug use within the bar. Toilet area was

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checked and small re-sealable bags found containing powder residue were located. Locals within the bar reported that the drug use was constant within the bar. The bar manager was informed and told officers that they were aware of the drug problem and had barred one male that they believed to be involved.

FWIN 1034 21/01/20 Refers to a report of trouble with a male at the South Beach pub. The caller was staff who reported that a barred male was refusing to leave and Police assistance was required to remove the male. The male left prior to Police arrival.

FWIN 1335 21/02/20 Refers to a further report of a barred male refusing to leave the premises, again this male left the premises prior to Police arrival.

02/03/20 – Meeting held between Police, Colin ROYAL and Rob Robson (Marstons) to discuss the drug use within the pub. Police had received a number of intelligence submissions regarding drug use and drug dealing within the pub. ROYAL admitted that there was a drug issue within the pub but could not provide any further information. Under reporting of the problem was discussed as it was clear ROYAL knew there was an issue but had not reported it to the Police or assisted in Police action to catch those responsible. An action plan was agreed as follows:

- 1/ Increased reporting of incidents
- 2/ Re-join the Pub-watch scheme.
- 3/ Colin Royal to change work times and dates
- 4/ Staff Training

28/05/20 – Information received that the pub was still trading despite the Covid Lockdown. Information was submitted by Northumberland County Council licensing department asking if Police could conduct an unannounced visit to the bar.

29/05/20 – Information received that the landlord of the South Beach pub on Fulmar Drive is allowing people in at night to drink despite the current Covid lock down rules.

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FWIN 1304 29/05/20 Refers to a report that the South Beach pub was still trading despite the Covid 19 lockdown. The caller was reporting that there was 8 people sat in the beer garden being served drinks. Caller also reporting that there had been Facebook posts made locally where people have been boasting about having a good drinking session at the South Beach pub. The caller states that the manager is letting people in and out via the beer garden so that CCTV does not pick them up. Police attended within the hour of the report being made but no one was present.

03/06/20 – Information received stating that the South Beach pub has been operating during the lockdown on numerous occasions and that it was getting out of hand. Information suggests that the pub being opened was a ‘hot topic’ in the local area and residents were concerned.

Saturday the 4th July 2020 was the day that pubs were allowed to trade again with Covid 19 safeguarding measures in place.

FWIN 985 04/07/20 refers to a report from a member of the public that they had walked past the South Beach pub at 19:30 hours and there was glass bottles being thrown over the beer garden fence. The caller states that there is an ambulance outside the pub and they were concerned things were getting out of hand.

FWIN 1026 04/07/20 Refers to a complaint about the pub. The caller reports that there is a large amount of people at the pub, they also report that an ambulance was called because a female had collapsed in the toilets due to taking drugs. Caller also reporting the use of cocaine at the pub. There was several calls from the public all recorded on the same FWIN, one report mentioned that the caller could see people in the beer garden snorting cocaine off their arms

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FWIN 1047 04/07/2020 Refers to a report of a large fight 300 metres from the South Beach Pub, the caller being the pub manager. Officers attended and found that the fight had stopped but upon speaking to witnesses it became apparent that the large group fighting had come out of the South Beach pub and started fighting in the car park in front of the convenience store. Witnesses told officers that they had seen some males with blood on their faces.

I attended this incident in person and observed the pub and those drinking inside. I could see that the pub looked over crowded taking into account the Covid guidelines issued to pubs prior to them re-opening. I could see very young children in the beer garden mingling with extremely intoxicated and rowdy adults. In the time that I observed the pub I did not see anyone following the Covid measures put in place and no member of staff encouraging people to follow the guidelines. The bar was busy and staff did not appear to notice I was there as they were busy serving people at the bar. There was no social distancing being observed at the bar which I believed was putting the public and the staff at the bar at heightened risk of contracting Covid 19. I could see a large amount of broken glass in the car parks at both sides of the pub and people were wandering in and out of the beer garden with drinks.

Whilst observing the pub I was made aware of a report of damage caused to the door of the private club located near the South Beach Pub. I spoke to the manager of the club who told me that a male had come out of the South Beach pub carrying a pint of beer and tried to get into the club. When the male has been refused entry to the club he had kicked the door, breaking a pane of glass in the door. The male has then walked back into the South Beach pub. A crime report was submitted for criminal damage to the club doors.

I spoke to the manager of the South Beach, a male I know to be Colin Royal and expressed my concerns about the way the pub was being managed and made him aware of the numerous incidents that had been reported as a result of what was going on at the pub. During this discussion ROYAL agreed that the customers were not following Covid guidance and that his staff had told him that they

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couldn't cope with the numbers in the pub, ROYAL mentioned that he was considering closing the pub down for the night. I advised ROYAL that this was a sensible option as Police were looking to implement their closure order powers due to the crime and disorder associated to the premises. Upon leaving the pub I immediately became involved in the following FWIN.

FWIN 1159 04/07/2020 Refers to a report of a fight on Plover Way. I had just left the South Beach pub when I saw a group of approximately 15 males involved in a running fist fight in the street. Due to the noise these males were making many residents of the street had come out to see what was going on. I recognised the males involved as having been sat drinking in the South Beach pub beer garden when I had entered the pub earlier.

I had to physically intervene in two fights involving a number of drunken males and arrested a male for being drunk and disorderly. The rest of the group ran off through the many footpaths and cuts leading off Plover Close.

My community contacts made me aware of heightened community tensions following the incidents on Saturday 4th July. Local social media groups had received a number of comments about the incidents at the pub, the fights and the open drug taking within the premises. I exhibit to this statement screenshots of some comments made by residents on a resident Facebook Group about the issues at SOUTH BEACH (Exhibit JC/1). In addition to the comments, there were also images and video recording of the fights (Exhibit JC/2) and disorder and many negative comments about how the pub was being managed. I received several telephone calls from members of the public voicing their concerns about the pub and letting me know that few local people or families go to the South Beach pub due to the drug taking and the behaviour of the people who drink in the pub. The public interest has not diminished since that time. There was an online newspaper article about the trouble at the pub and a number of comments about how the collapsed female found in the toilets had been taking drugs,

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followed by replies from the South Beach pubs Facebook page denying the female has been taking drugs and writing that the trouble had been blown out of proportion.

There were comments made on social media stating that the pub could not be held responsible for the behaviour of people who had left the pub which attracted a number of replies from the public and prompted telephone calls to the Blyth Neighbourhood Team office to check the validity of the comments.

I received an email from a concerned resident which read, "Just wanted to say thanks for the police presence near the South Beach pub, Blyth last night. I live on Curlew Way and it was scary to see groups of young men and women wandering the street and pushing and shoving each other. There was little sign of social distancing. It was reassuring to see the police presence. I'm sorry that the officers have to put themselves at risk by confronting these people".

At 21:35 hours on Sunday 05/07/20 a licensed premises check was carried out by staff from the Blyth Valley. Prior to this visit Police has been informed by the Designated premises supervisor Colin ROYAL that he intended to show the football on the television but he was limiting number allowed in to the pub and closing at 21:30 hours. When officers attended at 21:35 hours the bar was still open and selling drinks to customers within the bar. The officers spoke to bar staff who said they were meant to be closed at 21:30 hours but ROYAL had not come downstairs to close the pub. Officers asked ROYAL to come down to the bar (from his flat located upstairs) and upon speaking to ROYAL could see that he was intoxicated, his eyes were glazed, speech slurred and he smelled of intoxicating liquor. Some of the customers heard the conversation between Police and ROYAL and tried to persuade him to keep the bar open but officers remained until people saw off their drinks and left.

07/07/20 – Meeting held between Police, Colin Royal and Rob Robson. During this meeting Police discussed the incidents reported to Police on the 04/07/20, drug use within the bar and concerns over

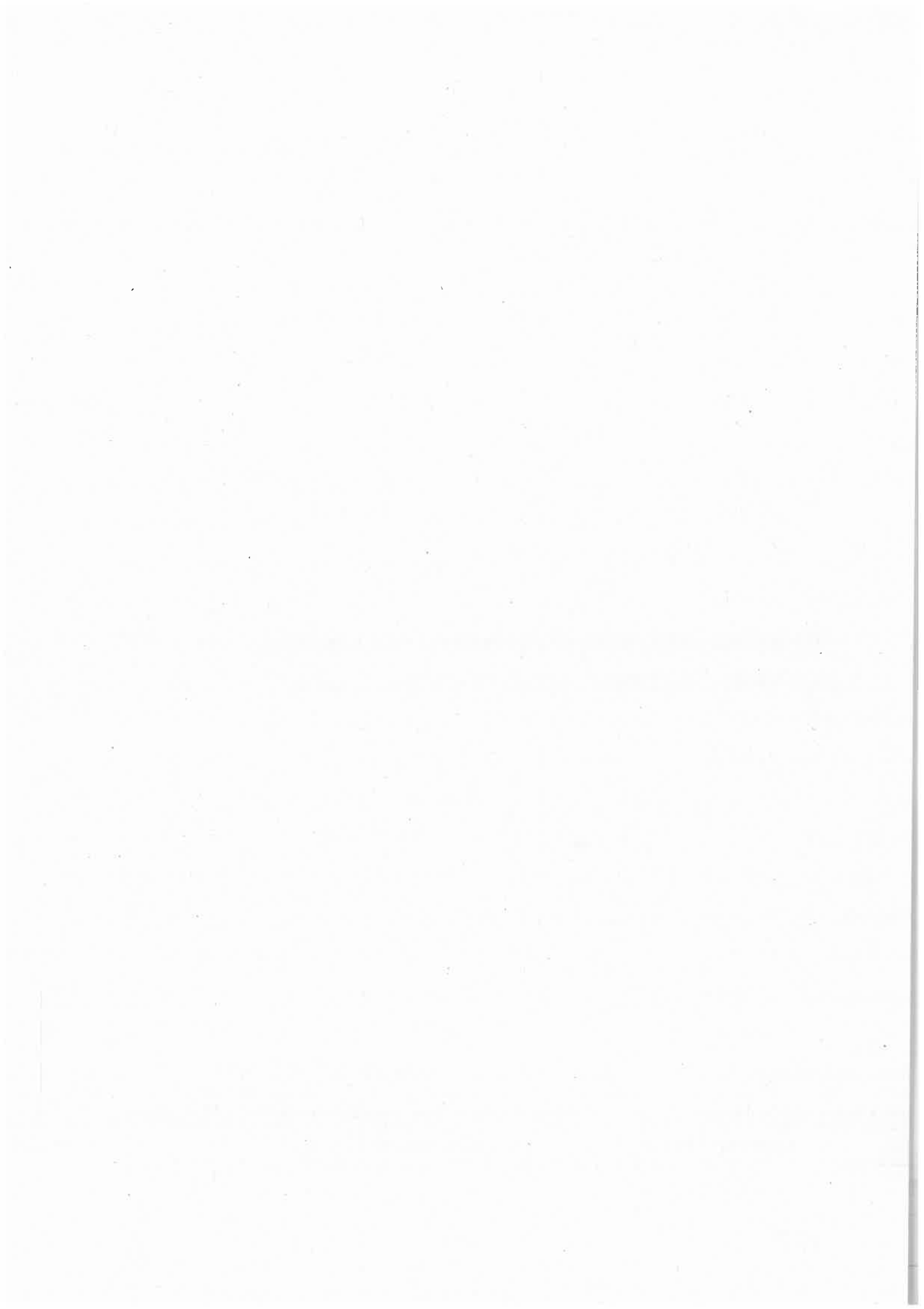
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the way the pub was being managed. The community concerns were also discussed along with the social media activity including some of the responses made from the South Beach pub Facebook page. Following the meeting I am aware the Rob Robson emailed the Licensing Coordinators Stephen Cochrane and Neil Kirkpatrick with what steps the pub were going to take. I exhibit to this statement a copy of the email (Exhibit JC/3).

Over the last 2 years there has been consistent and numerous reports and intelligence about the South Beach pub which causes a great deal of concern regarding the way in which the pub is being managed. Meetings have been held between the pub and Police in which the management have been informed of the issues that have been reported to the Police and on every occasion the DPS Colin ROYAL has been aware of the issue. On each occasion there has been a plan agreed on to improve the negative factors within the pub but these measures have failed and the same issues continue to be reported to the Police.

Many local people have told me that they would not use the South Beach pub, a sentiment echoed in the many recent social media posts about the pub.

Signature	X	Signature witnessed by	
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Snore, Home Owners Awareness

4 Jul • 🧑

EXHIBIT 5e/1.

What an absolute joke. No social distancing at all. The pub is rammed. Now the NHS are picking up the pieces. Smashed bottles and people fighting at the South Beach pub !!

Ffs covid 19 hasn't gone. !!!

UPDATE. THE COMMUNITY CENTRE DOORS HAVE BEEN DAMAGED BY THESE PEOPLE 😞





Disgusting this used to be a all lovely family pub , shame on the manager.

2w Like



No surprise there , the place is a disgrace shame on the manager

2w Like



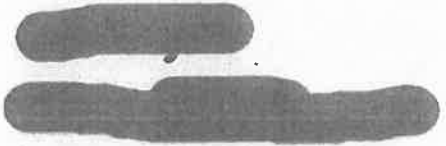
Everyone out shut the pub simply

2w Like



Shut the pub, pure and simple.

2w Like



2w Like



bloody ...



Typical of the south beach now.

2w Like



[Redacted]

Fools

2w Like



[Redacted]

This is embarrassing in the middle of a very nice housing estate. Is it local residents involved?



2w Like



[Redacted]

Always the same dickheads

2w Like



[Redacted]

[Redacted]

2w Like




[Redacted]

Idiots..my son and girlfriend got attacked here a while back its shocking some of the rabble getting in to a family pub...police should be called

groups as I know so many comments can be taken in the wrong way. I don't agree with anyone sending abusive messages but I don't think it's fair to say the south beach hasn't had its fair share of problems even before lockdown. There has been far too much antisocial behaviour over the last year or two and it has moved away from what it should be... a local family pub. The language and behaviour from a select few are less than desirable and it really needs the manager to take control and make it a nice safe place for families. The police are there to help support publicans and the community not deal with the fall out from the bad behaviour of an intoxicated few. If it's managed well in house, fallouts shouldn't spill onto the street. I know this is a difficult time for all those in hospitality and the guidelines are new and changing all the time but hopefully management can lead from

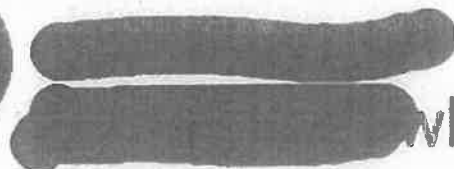
00:25

 forwarded a message

rons fucked, who has
his bar money now.
the entire estate is
annoyed with you. it
would seem ur
copper wife wont
safe u from all the
factory workers. but,
hey ho. ur a cunt. and
when  comes
after u, which he will
on top or curlew and
tern. im small fry.
enjoy ur druggie pub
while u have it.

track and trace register. If so the member of staff or door staff would have known exactly how many people where in the bub at one time and it would have been easier to manage. I thought it was a requirement to have this .

2w Like Reply



why dont u come into the pub and see the measures we have in place your more then welcome x

2w Like Reply



Why don't you just answer his question as the track and trace register is a requirement

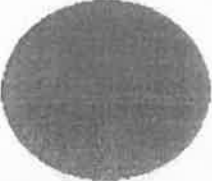

1w Like Reply



refused service they must have had their own in their pockets too the stae of them all fighting on curlew way outside my daugehter and her fiances it was a disgrace and had many police involved too it should have never have come to that, and yes they had all come from the south beach pub

1w Like Reply



You know, the pub has driven a massive wedge between itself and the people of South Beach. Its this community that should be drinking and enjoying in there and backing it in times of trouble. But to point the finger instead of asking how we can work this out will go on forever with only one end.ive had a message from Colin Today totally out of the blue and I couldn't make head nor tail of it.

...not surprised the place has been a
joke for years!!

2w Like



[Redacted]
[Redacted] are you there again
with your knitting needles ? 🤔

2w Like



[Redacted]
I feared this would happen!!
Disgraceful and disappointing.

2w Like



[Redacted]
Residents of South Beach have 2
deal with all the pissed people
walking home though our streets
causing bother . Well done South
beach pub.

2w Like

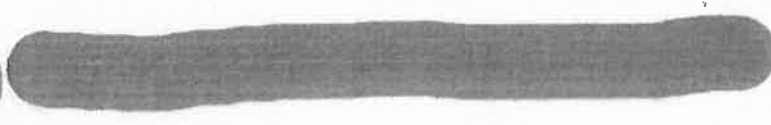


[Redacted] hit the nail in...

Every other pub I've seen opening has said table service only, no going to the bar, this one has nicked someone else's rules for reopening and pasted their names over the top, half arsed job. Tables outside are rotten and legs missing, had ample opportunity to clean the place up, had the youths on the grounds on nights drinking and littering. Complete embarrassment to the estate.

2w Like



  he has...





Also forgot so say a dickhead came out of the place this afternoon off his face with a bottle in hand swaying all over getting in me, my daughter and dogs way whilst on a walk. Finished his drink, chucking bottle on grass before getting a lift. My daughter says eeee mam that how has iust

I may be mistaken, but I was under the impression that the numbers of customers were supposed to be restricted and they were only allowed a certain length of restricted time in pub. Obviously a breakdown in management procedures if there was any.

2w Like



 [Redacted]

 [Redacted]

Place is full of balloons

2w Like





 [Redacted]

Every other pub I've seen opening has said table service only, no going to the bar, this one has nicked someone else's rules for reopening and pasted their names over the top, half arsed job. Tables outside are rotten and legs missing, had ample opportunity

gone for the least walks possible. Had one meal a day so I knew I was eating food my autistic son would eat because we haven't been able to get shopping deliveries. Had twins born who no one has seen. Yet the first day the pubs open its idiots galore. NHS other carers have worked their arses off. I could go on on but this just proves they should of kept them shut

2w Like



 
What brewery owns this is it a manager or owner run?
This pub should be a gold mine where it is!

2w Like



  Marstons

  move...

not the landlords fault or the staff for these idiots and it's as simple as that

2w Like



[Redacted]

Should still be managed by landlord

2w Like



[Redacted]

[Redacted] yes they have responsibility. They're serving them. If it gets out of control then shut the pub. Simple as. Disgusting behaviour !

2w Like



[Redacted]

[Redacted] well It is have u got a point here

2w Like



police have closed it down.

2w Like



[Redacted name]

I saw the ambulance while I was walking the dog. Will be the same people who were clapping the NHS on a Thursday night 🙄. I was at the shop earlier today and loads of young kids on bikes unsupervised. People have to be sensible.

2w Like



[Redacted name]
[Redacted name]

2w Like



[Redacted name]

Went to the shop at 4pm today- crowds outside the pub in beer garden, all drunk, hugging, standing close with arms round each other, sharing cigarettes etc. Absolutely

shop area with pint glasses and all sorts. Total shame

2w Like




It's been absolutely rammed since first thing this morning when I passed while walking the dog, some people spilling out also decided to lift their kids over the padlocked gate into the little park and take their Rottweiler in too 🙏 my poor fellow ambulance colleagues are now picking up the pieces again from a once respectable local pub 🍺 Sad, sad times we live in.

2w Like





Where are the police?

2w Like



  they've jus...

shop area with pint glasses and all sorts. Total shame

Just now Like Reply



Just spoke to a lad in the pub and said nothing has happened think people need to find out the true facts before all the comments go on haway man

Just now Like Reply


 why was an ambulance there then?

Try sending again

Write a reply...


It's been absolutely rammed since first thing this morning when I passed while walking the r' ... ne people spilling out also decid ... lift their kids over

I seriously hope this is reported this to the police and to the licensing authority. His license to trade should be revoked clearly he has no concept of the guidelines and no intention of enforcing them 🙄🙄🙄 plus come on people take some individual responsibility for your actions !!

2w Like



[Redacted] if emerge...

[Redacted]

2w Like

[Redacted]

[Redacted]

A decent pub 25 year ago with decent people. Now just a shit hole. They're obviously not following the recommendations so hopefully it will be shut down. Inconsiderate to open

worry or feel inclined to modify our behaviour. just give em a clap on a thursday. will be fine.

2w Like



[Redacted]

I never thought I would see what I saw today, took our three young granddaughters for a walk this afternoon, young men out side openly snorting drugs . And yes they live on the Estate.....

2w Like



View 2 previous replies...

[Redacted] 

[Redacted] Thts...

[Redacted] That's terri...



[Redacted]

Disgraceful!!!!

bloke that drinks at the end of the bar
a lot!

2w Like



View 1 previous reply...

[Redacted] Thts u...

[Redacted] ah well...

[Redacted]



[Redacted]

It's a shit hole! Absolutely
horrendous!

2w Like



[Redacted] n't it ju...



[Redacted]

Well if it's that bad and not sticking
to the rules it should be shutdown
ASAP

2w Like



Turner down till, full of druggies last time we were in.

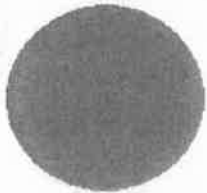
2w Like

 14

  think that...

  probably!

  what 2 p...





Disgusting this used to be a all lovely family pub , shame on the manager.

2w Like

 17





No surprise there , the place is a disgrace shame on the manager

2w Like

 9





Everyone out shut the pub simply

2w Like

 11

THIS IS EMBARRASSING IN THE MIDDLE OF
a very nice housing estate. Is it local
residents involved?

2w Like



[REDACTED]
Always the same dickheads

2w Like

[REDACTED]
[REDACTED]
2w Like

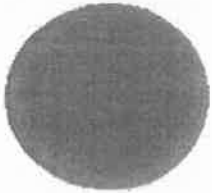
[REDACTED]
Idiots..my son and girlfriend got
attacked here a while back its
shocking some of the rabble getting
in to a family pub...police should be
called

2w Like

[REDACTED]
where is the landlord in all of this

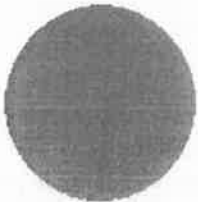
Was at shop at lunchtime and was loud and no distancing then

2w Like



people have no common sense or thought for others will serve them right if we end up back in lockdown

2w Like



OMG

2w Like



Disgusting

2w Like



Dreadful x

2w Like



not right and the doors should be manned, if i was there id ring the police, who owns the pub surely they had something in place

2w Like



[Redacted]

Fkn idiots, it was loud when I was at the shop half an hour ago xx

2w Like



[Redacted]

Passed by and you could not get in door without stepping over people

2w Like



[Redacted]

Pathetic

2w Like



[Redacted]

Disgusting x

Stephen Cochrane 5708

From: Neil Kirkpatrick 5588
Sent: 10 July 2020 15:42
To: Neil Hall 7023
Cc: Stephen Cochrane 5708
Subject: FW: South Beach ways of working

FYI below.

Neil K

From: Rob Robson
Sent: 10 July 2020 15:25
To: Neil Kirkpatrick 5588
Subject: RE: South Beach ways of working

Thanks Neil.

Toilets are inspected hourly and recorded as per our live risk assessment.

Effective door and floor management by senior staff was deemed appropriate at our meeting.

Manager is under no illusions as to what is expected going forward and pub will cause no more issues.

Thanks

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: Neil Kirkpatrick 5588
Date: 10/07/2020 15:18 (GMT+00:00)
To: Rob Robson
Subject: FW: South Beach ways of working

Good afternoon Rob,

The measures suggested look sensible, as long as the Manager, is up to the task to enforce these measures. This is along with working the front door and not allowing in the people they have banned.

I note no door supervisors have been employed, hopefully this will be explained on their risk assessment.

Do I take that the toilet checks will be recorded, which if officers ask for it will be made available??

Have a good weekend.

Neil K

Neil Kirkpatrick 5588
Licensing Coordinator
Northern

www.northumbria.police.uk



Northumbria Police will be outstanding in the service we provide'

'We will do this through protecting the Vulnerable, delivering quality Investigations and applying Problem solving to everything we do to protect the communities we serve.'

From: Rob Robson
Sent: 10 July 2020 10:07
To: Neil Kirkpatrick 5588
Subject: FW: South Beach ways of working
Importance: High

Neil

Please can you see the below in Stephen's absence.

thanks

Rob Robson
Area Operations Manager



Marston's House, Brewery Road, Wolverhampton, WV1 4JT marstons.co.uk



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Please respond in writing within 7 days of receiving this information, if you do not believe it is an accurate record of our discussion.

From: Rob Robson
Sent: 10 July 2020 10:05
To: 'Stephen Cochrane 5708'
Subject: South Beach ways of working
Importance: High

Stephen

Apologies for the delay, but I wanted to make sure we had effective and achievable new ways of working before replying back as agreed. Further to the post Covid rules on site, we have introduced the following actions to make sure there will be no repeat of last weekend.

The one way system comes back into action and senior staff work the door and floor from Friday from 5pm and all day Saturday this way every week. This will also be reintroduced at any point when capacity inside is heading towards full.

For the foreseeable the secondary beer garden will stay closed so we have immediate and clear view of all outside areas in use.

Retailer to continue contacting police if suspicious activity happens on the nearby public car park.

Regular floor and garden walks by senior staff to enforce social distancing and anti drugs policy. Retailer will specifically review the CCTV after each Friday and Sunday following police information.

26 young customers, who we could best guess could be involved in drugs were barred from the pub on Wednesday.

Extra signage put up to explain social distancing, anti drugs policy and house rules and customer responsibilities.

Pool table and darts area to be out of use until next relaxation of Covid rules.

Retailer to stop taking orders and allow the pub to clear should time be required to control numbers and behaviour. If necessary, the pub will be closed.

Please can you let me know if there is anything else you would like seeing added.

thanks

Rob Robson
Area Operations Manager



VENTURE PUBS

Marston's House, Brewery Road, Wolverhampton, WV1 4JT marstons.co.uk



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